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PATENT

Application No.: 09/586,740

Office Action Dated: January 20, 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Bishop et al.

Confirmation No.: **8651**

Application No.: **09/586,740**

Group Art Unit: **2143**

Filing Date: **June 5, 2000**

Examiner: **S. M. Collins**

For: **Enterprise Management System**

EXPRESS MAIL LABEL NO: EL 999296453 US

DATE OF DEPOSIT: May 19, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

MAY 25 2004

Technology Center 2100

Sir:

REPLY PURSUANT TO 37 CFR § 1.111

In response to the Official Action dated **January 20, 2004**, reconsideration is respectfully requested in view of the amendments and/or remarks as indicated below:

- ☐ **Amendments to the Specification** begin on page _____ of this paper.
- ☒ **Amendments to the Claims** are reflected in the listing of the claims which begins on page 2 of this paper.
- ☐ **Amendments to the Drawings** begin on page _____ of this paper and include an attached replacement sheet.
- ☒ **Remarks/Arguments** begin on page 26 of this paper.

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